

Student Satisfaction Survey

Annexure 5

S.D.P College for Women
National Assessment and Accreditation Council (NAAC)
Analysis of Student Satisfaction Survey
2019-20
Key Indicator-2.7.1

Under Criterion II of Teaching - Learning and Evaluation

	4	3	2	1	0
1. How much of the syllabus was covered in the class?	70%	26.67%	3.33%	---	---
2. How well did the teachers prepare for the classes?	47.5%	52.5%	---	---	---
3. How well were the teachers able to communicate?	67.5%	27.5%	5%	---	---
4. The teacher's approach to teaching can best be described as	53.33%	32.5%	10%	4.2%	---
5. Fairness of the internal evaluation process by the teachers.	60%	26.67%	13.33%	---	---
6. Was your performance in assignments discussed with you?	45.83%	34.16%	13.33%	5%	1.67%
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students	35.83%	25.83%	16.67%	11.67%	1%
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	26.67%	58.33%	1%	5%	---
9. The institution provides multiple opportunities to learn and grow.	27.5%	55%	10.83%	5%	1.67%
10. Teachers inform you about your expected competencies, course outcomes and Programme outcome	59.17%	30%	6.67%	3.33%	9.17%
11. Your mentor does a necessary follow-up with an assigned task to you	42.5%	35%	13.33%	6.67%	2.5%
12. The teacher illustrates the concepts through examples and applications.	68.33%	25%	6.67%	---	---
13. The teachers identify your strengths and encourage you with providing right level of challenges	73.33%	20%	5%	1.67%	

Teachers are able to identify your weaknesses and help you to overcome them	57.5%	30%	6.67%	---	---
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	31.67%	50.83%	14.17%	3.33%	---
16. The institute / teachers use student centric method, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	40.83%	43.33%	10%	3.33%	2.5%
17. Teachers encourage you to participate in extracurricular activities	50.83%	46.67%	2.5%	---	---
18. Efforts are made by the institute / teachers to inculcate soft skills, like skills and employability skills to make you ready for the world of work.	41.67%	44.17%	9.16%	3.33%	1.67%
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	15%	32.5%	20%	7.5%	25%
20. The overall quality of teaching learning-process in your institute is very good	51.67%	41.67%	5%	1.67%	

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Total forms - 54

Date: 05-11-19

PARENTS FEEDBACK

Name of the Parent/ Guardian.....

Name of the Student.....

Class.....

Roll No.

Contact No.

E-mail Add:.....

1. Please tick the appropriate option:-

		Excellent	Very Good	Good	Satisfactory
I.	Overall Quality of Institution	24	24	06	—
II.	Teacher- Student Interaction	41	4	6	1
III.	Teacher- Parent Interaction	34	10	7	—
IV.	Library Facilities	20	22	10	—
V.	Career Counseling and Placement	21	23	8	1
VI.	Medical/ Health Services	15	23	12	4
VII.	Security Provision on Campus	26	17	10	1
VIII.	Opportunities for Sports/ Extra Curricular Activities	34	14	03	01
IX.	Responsiveness of Administration towards Parents and Students	30	17	05	—

2. Overall are you satisfied with your Daughter's Education?

(52) Yes / No (2)

3. Do you want your daughter to pursue PG in this college?

(28) Yes/No (23)

4. Do you visit College Website frequently?

(39) Yes/No (14)

Signature

Total forms - 2

Date - 9th June, 2018
(Online Mode)

PARENTS FEEDBACK

Name of the Parent/ Guardian.....

Name of the Student.....

Class.....

Roll No.

Contact No.

E-mail Add:.....

1. Please tick the appropriate option:-

		Excellent	Very Good	Good	Satisfactory
I.	Overall Quality of Institution	27 + 31	28	10	0 + 0
II.	Teacher- Student Interaction	38 + 32	12	10	0 + 0
III.	Teacher- Parent Interaction	28 + 29	23	12	0 + 0
IV.	Library Facilities	10 + 25	28	20	4 + 5
V.	Career Counseling and Placement	9 + 25	20	27	5 + 5
VI.	Medical/ Health Services	4 + 18	26	30	9 + 5
VII.	Security Provision on Campus	10 + 23	32	18	2 + 7
VIII.	Opportunities for Sports/ Extra Curricular Activities	8 + 28	30	19	3 + 4
IX.	Responsiveness of Administration towards Parents and Students	14 + 28	28	14	6 + 2

2. Overall are you satisfied with your Daughter's Education?

Yes/No

3. Do you want your daughter to pursue PG in this college?

Yes/No

4. Do you visit College Website frequently?

Yes/No

Signature

Total forms 93 (Online & offline Mode)

PARENTS' FEEDBACK

Name of the Parent/ Guardian.....

Name of the Student.....

Class.....

Roll No.

Contact No.

E-mail Add:.....

1. Please tick the appropriate option:-

		Excellent	Very Good	Good	Satisfactory
I.	Overall Quality of Institution	4.4%	21.5%	30.1%	13.9%
II.	Teacher- Student Interaction	4.8%	26.88%	11.82%	0.64%
III.	Teacher- Parent Interaction	36.5%	38.7%	18.2%	0.64%
IV.	Library Facilities	35.48%	26.88%	25.8%	11.83%
V.	Career Counseling and Placement	9.35%	37.6%	21.5%	21.5%
VI.	Medical/ Health Services	1.83%	35.48%	29.03%	23.6%
VII.	Security Provision on Campus	41.11%	32.26%	22.58%	05.38%
VIII.	Opportunities for Sports/ Extra Curricular Activities	50.54%	24.73%	16.13%	8.60%
IX.	Responsiveness of Administration towards Parents and Students	26.88%	35.48%	26.88%	10.75%

2. Overall are you satisfied with your Daughter's Education?

Yes/No 100%

3. Do you want your daughter to pursue PG in this college?

(75.26) Yes/No (24.73%)

4. Do you visit College Website frequently?

(76.49) Yes/No (21.5%)

Signature

32

ANALYSIS OF COURSE FEEDBACK FORM YEAR-2018-19

A: Excellent

B: Very Good

C: Good

D: Satisfactory

E: Poor

3. The expectations for taking the course by the student are:

(a)	Enhance by skill base in the area of specializations	4.76%
(b)	Get exposed to a relevant subject	7.14%
(c)	Curiosity	11.9%
(d)	Better Employment Opportunity	76.14%

	A (%)	B (%)	C (%)	D (%)	E (%)
Coverage of the syllabus	78.57	14.28	7.14	-	-
Organisation of the Course	76.19	19.04	4.76	-	-
Emphasis on fundamentals	76.19	19.04	-	4.76	-
Emphasis of fundamentals	64.28	30.95	4.76	-	-
Coverage of modern/advanced topics	42.85	50	7.14	-	-
Availability of text books/study materials	57.14	33.33	7.14	2.38	-
Usefulness of tests and assignments	54.76	40.47	4.76	-	-
Overall rating of the Course	54.76	40.47	4.76	-	-
What benefit you derived from the course?	57.14	40.47	2.38	-	-

About the Instructor: Information on the Respondent: (Tick (✓) Appropriately)

	A (%)	B (%)	C (%)	D (%)	E (%)
1. Pace of the Teaching/lecture	92.85	2.38	4.76	-	-
2. Comment of the Subject	69.04	30.96	-	-	-
3. Clarity of expression	85.71	14.29	-	-	-
4. Level of preparation	80.95	11.9	4.76	2.38	-
5. Level of interaction	57.14	42.85	-	-	-
6. Accessibility outside the class	66.67	28.57	2.38	2.38	-
7. Others (please specify)	54.76	30.95	-	-	2.38

Deep Narula

S.D.P.CollegeforWomen
National Assessment and Accreditation Council (NAAC)
Analysis of Student Satisfaction Survey
2020-21

Key Indicator-2.7.1

Under Criterion II of Teaching - Learning and Evaluation

	4 $\left[\begin{smallmatrix} 85.1\% \\ 100 \end{smallmatrix} \right]$	3 $\left[\begin{smallmatrix} 70.1\% \\ 84.6 \end{smallmatrix} \right]$	2	1	0
1. How much of the syllabus was covered in the class ?	87.85 %	12.15 %	---	---	---
2. How well did the teachers prepare for the classes ?	57.94 %	42.06 %	---	---	---
3. How well were the teachers able to communicate ?	91.58 %	5.60%	2.80%	---	---
4. The teacher's approach to teaching can best be described as	85.04 %	14.9%	---	---	---
5. Fairness of the internal evaluation process by the teachers.	93.46 %	6.54%	---	---	---
6. Was your performance in assignments discussed with you ?	39.71 %	5.60%	4.67%	---	---

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students	46.72 %	30.71 %	17.90 %	4.672 %	---
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	42.05 %	37.30 %	14.01 %	6.64%	---
9. The institution provides multiple opportunities to learn and grow.	39.26 %	60.74 %	---	---	---
10. Teachers inform you about your expected competencies, course outcomes and Programme outcome	84.11 %	15.89 %	---	---	---
11. Your mentor does a necessary follow-up with an assigned task to you	65.42 %	25.12 %	9.46%	---	---
12. The teacher illustrate the concepts through examples and applications.	39.17 %	35.71 %	25.12 %	---	---

13. The teachers identify your strengths and encourage you with providing right level of challenges	74.76 %	22.16 %	3.08%	---	---
14. Teachers are able to identify your weaknesses and help you to overcome them	61.67 %	29.86 %	8.47%	---	---
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	67.16 %	32.84 %	---	---	---
16. The institute / teachers use student centric method, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	75.27 %	24.73 %	---	---	---
17. Teachers encourage you to participate in extracurricular activities	77.12 %	22.88 %	---	---	---

18. Efforts are made by the institute / teachers to inculcate soft skills, like skills and employability skills to make you ready for the world of work.

79.16 %	20.84 %	---	---	---
67.25 %	24.78 %	3.21%	---	4.76%
78.27 %	21.73 %	---	---	---

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching

20. The overall quality of teaching learning - process in your institute is very good

*Accepted
16/6/21*

*[Signature]
17.6.21*

Student Satisfaction Survey (SSS)

2016 - 2017

Feedback proformas of 250 outgoing students were filled and analyzed . Students were satisfied with subject syllabus, teachers, extracurricular activities, student teacher relationship, career counseling facilities, library facilities and financial facilities. But they were not satisfied with canteen, medical facilities, drinking water, office staff, grievance redressal cell. Students were suggested to appoint good office staff, to improve drinking water and sanitation facilities, to provide healthy food in canteen and reduce the prices of eatables in canteen, CCTV at main gates. Students of home science department demands for OTG, R0, Blender and proper drainage system in the lab. College is trying its level best to satisfy student's demands

2.7 – Student Satisfaction Survey(2017-18)

Teachers are excellent. Student-Teacher relationship and office staff is very good . Subject syllabus, Library facilities are good while the extracurricular activities, grievance redressal, sanitation, first aid facilities, drinking water facilities, career counseling facilities and financial assistance are satisfactory

Student satisfaction survey

Student satisfaction survey collects in depth data of a student's satisfaction with an educational institution. This survey consists of multiple choice questions that collect feedback about various aspects of the institution. The main aim of the survey is to upgrade and maintain the quality of Higher education and make teaching learning effective.

Following is the analysis of the feedback received from the students:

1. Most of the students were satisfied with the syllabus covered in the class.
2. Majority of the students were satisfied with various extracurricular activities organized in the college campus.
3. Most of the students were satisfied with the quality of teaching learning process in the college campus.
4. Majority of the students were satisfied with career growth and placement opportunities.
5. Some of the students demanded Educational trips and excursions.
6. Majority of the students were satisfied with the problem solving methodologies used by teachers to enhance learning experiences.

Deepanshu
20/11/21

2019 - 2020

2.7 Student Satisfaction Survey

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance

Student satisfaction survey collects in depth data of a students' satisfaction with an educational institution. This survey consists of multiple choice questions that collect feedback about various aspects of the institution. The main aim of the survey is to upgrade and maintain the quality of Higher Education and make teaching learning effective.

Following is the analysis of the feedback received from the students:

1. Most of the students were satisfied with the syllabus covered in the class.
2. Majority of the students were satisfied with various extracurricular activities organized in the college campus.
3. Most of the students were satisfied with the quality of teaching learning process in the college campus.
4. Majority of the students were satisfied with career growth and placement opportunities.
5. Some of the students demanded Educational trips and excursions.
6. Majority of the students were satisfied with the problem solving methodologies used by teachers to enhance learning experiences.

Analysis

IN 2016-2017

Feedback proformas of 250 outgoing students were filled and analysed. Students were satisfied with subject syllabus, teachers, extra curricular activities, student teacher relationship, career counselling facilities, library facilities and financial facilities. But they were not satisfied with canteen, medical facilities, drinking water, office staff, grievance redressal cell.

Students were suggested to appoint good office staff, to improve drinking water and sanitation facilities, to provide healthy food in canteen and reduce the prices of eatables in canteen, CCTV at main gates.

Students of homescience department demands for OTG, RO, Blender and proper drainage system in the lab.

College is trying its level best to satisfy student's demands

5.3.4 How does the college involve and encourage students to publish materials like Catalogues, wall magazines, college magazine, and other material? List the Publications/materials brought out by the students during the previous four Academic sessions.

Same as earlier

5.3.5 Does the college have a Student council or any similar body? Give details on its selection, constitution, activities and funding.

Same as earlier

5.3.6 Give details of various academic and administrative bodies that have student Representatives on them.

Same as earlier

5.3.7 How does the institution network and collaborates with the Alumni and former faculty of the institution. Any other relevant information regarding Student Support and Progression which the college would like to include.

Same as earlier

Incharges
N. S. S.
R. S.

4.2 No. of Alumni Association Chapters meetings held during the last five years (2)

Year	No. of alumni association meetings	Dates of meetings	No. of members attended	Total no. of alumni enrolled
2016-2017	1	3/9/16	220	221
2017-2018	2	12/2/18, 28/4/18	11, 103	11, 150
2018-2019	1	2/1/19	125	306

S. Balle
16/4/19

Kanyas
16/4/19

S. Balle
16/4/19

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A Dr. (Ms.) Ranjana Seod & Ms. Sarinder to provide the information.

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14.9

4.3 Number of Alumni Association / Chapters meetings held during the last five years (2)

Year	No. of alumni-association meetings	Dates of meetings	No. of members attended	Total no. of alumni enrolled
2016-17	1	28/4/18	103	103
17-18	One	27/1/18	105	105
18-19	(One)	27/1/18	105	105
19-20	one	---	---	---
20-21	COVID-19 No	---	---	---

2019-20 - ONE - 8.2.20 - 120
 20-21 No (Duo to COVID-19)

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 15/9/21
[Signature]
 15/9/21


Open Darbar Action Report

Session 2016-17

(1st July 2016-30th June 2017)

Under the supreme guidance of Sh. Balraj Bhasin, President SDP Sabha and college managing committee, Open Darbar of the academic session 2016-17 was conducted in the college seminar hall. Sh. H.K. Chug (Gen Secy.) College Managing Committee and Ms. Manju Bhashinee (Offg. Principal) presided over the event. The points which were put forth in front of the presiding committee by the students has been tried to overcome by the college Management Committee on the spot. The points are as follows:

Points raised by students	Action taken summary
Proper Maintenance and cleanliness of canteen	As per the requirement proper instructions given to concerned person for cleanliness and proper maintenance of canteen.
The requirement of tuck shop in college	As per discussion the requirement of tuck shop is forwarded to management for further action.
Requirement of Judo coach in department of Physical Education	As per the requirement the Judo coach in department of Physical Education has been appointed.
Regular maintenance of Toilets	As per the requirement proper instructions given to concerned person for cleanliness and proper maintenance of toilets.


Gen. Secretary
S.D.P. College
LUDHIANA-141003

Open Darbar Action Report

Session 2017-18

(1st July 2017 - 30th June 2018)

Under the supreme guidance of Sh. Balraj Bhasin, President SDP Sabha and college managing committee, Open Darbar of the academic session 2017-18 was conducted in the college seminar hall. Sh. H.K. Chug (Gen Secy.) College Managing Committee and Ms. Manju Bhashinee (Offg. Principal) presided over the event. . The points which were put forth in front of the presiding committee by the students has been tried to overcome by the college Management Committee on the spot. The points are as follows:

Points raised by students	Action taken summary
Separate classes for B.A.B,Ed. Economics	Separate classes for B.A.B,Ed. Economics has been started.
Refreshment to be provided to on duty NCC Cadets	As per the instructions given by the management, NCC Cadets has been provided with the refreshment on duty.
Main gate should be opened after 10:00 am also.	The Management has decided not to open the main gate after 9:30 am.
Requirement of Water Cooler on first floor.	As per the requirement the availability of Water Cooler on first floor has been done.



Gen. Secretary

S.D. College for Women,
JUDHIANA-141006.


Open Darbar Action Report

Session 2018-19

(1st July 2018 - 30th June 2019)

Under the supreme guidance of Sh. Balraj Bhasin, President SDP Sabha and college managing committee, Open Darbar of the academic session 2018-19 was conducted in the college seminar hall. Sh. H.K. Chug (Gen Secy.) College Managing Committee, Sh. S.N. Sharma and Ms. Manju Bhashinee (Offg. Principal) presided over the event. . The points which were put forth in front of the presiding committee by the students has been tried to overcome by the college Management Committee on the spot. The points are as follows:

Points raised by students	Action taken summary
Requirement of a Doctor in college campus on daily basis	Requirement of a Doctor in college campus on daily basis has been forwarded to the management.
Requirement of proper light in some classrooms.	Electricity work has been done.
Regular cleanliness of RO Water system.	RO Water system has been cleaned and maintained after every 15 days..
Blackboard to be changed in room no 43.	Blackboard has changed in room no 43.


Gen. Secy.
S.D.P. College, Luchiana,
LUCHIANA-141202

Open Darbar Action Report

Session 2019-20

(1st July 2019 - 30th June 2020)

Under the supreme guidance of Sh. Balraj Bhasin, President SDP Sabha and college managing committee, Open Darbar of the academic session 2019-20 was conducted in the college seminar hall. Sh. H.K. Chug (Gen Secy.) College Managing Committee, Mr. Mahendru (AO) and Ms. Manju Bhashinee (Offg. Principal) presided over the event. The points which were put forth in front of the presiding committee by the students has been tried to overcome by the college Management Committee on the spot. The points are as follows:
Fogging in all classrooms has been done.

Points raised by students	Action taken summary
Need of Fogging in all classrooms due to mosquitos in rainy session.	Fogging in all classrooms has been done.
Speakers in some classes are not working.	Speakers in all classes are working.
Requirement of Hockey sticks in department of Physical education	The requirement of tuck shop in college has been forwarded to the management.
No recess break in time table of B.Com. classes	B.Com. teachers had adjusted their time table so that the students have their recess break.
Convocation to be held.	The Management is planning to conduct convocation.
The requirement of tuck shop in college	As per discussion the requirement of tuck shop is forwarded to management for further action.
Regular maintenance of shanks of drinking water cooler	Regular maintenance of shanks of drinking water cooler has been done.
CR's should be appreciated with certificates.	CR's had appreciated with certificates.


Gen. Secretary

S.D. ...
...

Open Darbar Action Report

Session 2020-2021

(1st July 2020 – 30th June 2021)

Under the supreme guidance of Sh. Balraj Bhasin, President, SDP Sabha and College Managing Committee, an Open Darbar of the academic session 2020-2021 was conducted in the college seminar hall. The proceedings of the session were presided over by Sh H.K. Chugh, General Secretary, College Managing Committee, and the College Principal. The Students came forward and put their problems in front of the presiding committee. The points which were put forth in front of the presiding committee by the students has been tried to overcome by the college Management Committee on the spot. The points are as follows:
Fogging in all classrooms has been done.

Points raised by students	Action taken summary
Requirement of a Doctor in college campus on daily basis.	The requirement of a Doctor has been met. The Doctor will be available in the college campus when classes start in offline mode.
Requirement of proper light in Room no 35 and 36.	Electricity work has been done.
Requirement of Blackboards in labs and in H1 and H2 rooms.	White/Backboards have been provided in labs and in H1 and H2 rooms.
Requirement of speaker in Hindi Department.	The requirement of speaker has been forwarded to the management.
Main gate should be opened after 12:00 noon.	Main gate opening time is 1:40 pm so that students may attend their complete lectures.


Gen. Secretary
S.D.P. College for
LUDHIANA-141008.